

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 03rd day of March 2018
In C. G. No: 51/ 2017-18/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. D. Narasaiah,
S/o. D. Lakshmaiah,
A.K. Gudem (V),
Ramanakkapeta,
Krishna-Dist

Complainant

AND

1. Assistant Engineer/O/Ramanakkapeta
2. Assistant Divisional Engineer/O/Nuzvid Rural
3. Divisional Engineer/ Nuzvid

Respondents

ORDER

1. Sri. Dola Gandhi on behalf of Dola Narasaiah S/o. Dola Lakshmaiah of A. K. Gudem (V) Ramanakkapeta (M) Krishna Dt. presented a petition before this Forum during the Vidhyut Adalat conducted at Nuzvid on 13.07.2017. The complainant in his complaint has informed that AGL Service Connection No. 6614201000065 of A.K. Gudem was under bill stop status. He has requested to make the service live and provide transformer.
2. The Respondent No.3 in his written submission has explained that on enquiry it was learnt that Sri. Dola Narasaiah is the registered consumer of the said AGL service connection and he was died. Sri. Dola Gandhi has filed an application in the office of the Respondent No.2 in July'2017, while scrutiny of the application it was noticed that the applicant has not submitted proper documents i.e death certificate, land document, family member certificate etc..., and hence his application was returned and advised him to submit the requisite documents to take further action in the matter. But the applicant has not filed the requisite documents till today and hence the service is still under bill stop status.
3. The Respondents. No.1 and 2 in their joint written submission have submitted that the AGL Service Connection No. 6614201000065 Akkireddygudem Musunuru (M) is in the

C.G.No.51/2017-18_ Vijayawada Circle

DESPATCHED
DATE

Handwritten signatures and initials

name of Sri. D. Gandhi (Registered consumer) but the complainant D. Narasaiah S/o. D. Lakshmaiah is not at all related to Sri. D. Gandhi as the complainant did not produce any valid documents for the service. Hence the proposal of making the AGL service connection from bill stop to live was rejected.

4. On perusal of the averments of the all the Respondents it is observed that the complainant has not produced any valid documentary evidence as to his claim on the AGL Service Connection. It is the primary responsibility of the complainant to establish and prove his right on the said AGL service connection through valid documentary evidence in support of his claim. But it seems that the complainant has not produced any documentary evidence.
5. In view of the circumstances explained above, the complainant is advised to produce the necessary documentary evidences as to the right on the AGL service connection before the Respondents so as to enable them to take further necessary action in the matter. The Respondents are directed to take necessary action on furnishing the valid documentary evidence by the complainant on the said AGL service connection. Accordingly the complaint is disposed off.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 03rd day March 2018.

Sd/- Member (Finance)	Sd/- Member (Technical)	Sd/- Independent Member	Sd/- Chairperson
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Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.
Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

C.G.No.51/2017-18_Vijayawada Circle